



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 154872

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC Angaditadavu</u></p> <p>Address <u>Kannur</u></p> <p>Ph : <u>9495252288</u></p>	<p>Call Registration Date : <u>07/10/23</u></p> <p>Caller ID : <u>73519</u></p> <p>Date of Visit : <u>09/10/23</u></p> <p>Asset No. : <u>1344070</u></p> <p>EQPT Name : <u>weighing Machine</u></p> <p>Manufacture <u>SARASO</u> Model : <u>F19</u></p> <p>S. No. <u>NA</u> Dept. <u>OP</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : not working

Action Taken : checked the equipment found machine is not working found problem with board and load cells. Board and all sensors are defective. Equipment installed on 30/9/19 and aged upto 4 years. Comparing life span of equipment used repairing cost and replacement cost beyond economical so we are recommending this machine for condemnation.

Completed Date : 09/10/23 Time : 2:00 Spare Required

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrux Engineer	Date	Start Time	End Time
<u>Avirash T</u>	<u>09/10/23</u>	<u>1:00</u>	<u>2:00</u>

Customer Remark Completed Pending

മെഡിക്കൽ ഓഫീസർ
കുടുംബാരോഗ്യ കേന്ദ്രം

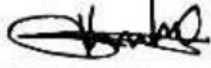
<p>Service Engineer Name : <u>Avirash T</u></p> <p>Signature : </p> <p>Date : <u>09/10/23</u></p> <p>Contact Number : <u>6364064948</u></p>	<p>Customer Name : <u>Rini John</u></p> <p>Signature : </p> <p>Date : <u>9/10/23</u></p> <p>Contact Number : <u>9495252288</u></p> <p>Designation : <u>OPHN</u></p> <p>Hospital Seal : </p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KADUR
2	Name of Hospital	PHC Angadikadavu
3	Name of Equipment with Make, Model and Serial Number	weighing machine make : Samsco Model : F19 SINO : NA
4	Equipment ID & Barcode	1344070 / 73519
5	Date of purchase / Year of manufacture / Installation Date	30/09/2019
6	Warranty details (Yes/No)	NO warranty
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	07/10/23
9	Action taken	checked the equipment found board and load cells defective
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	NOT Recommended
12	Cost of spares (specify parts and cost)	Quotation attached.


13	Asset Value	1600/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	137%.
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Service report attached
16	Reasons for recommending the equipment as BER	checked the equipment found machine is not working found Problems with board and load cells. board and all sensors are defective Equipment installed on 30/09/19 and aged up to 4 years. Comparing life span of equipment used, repairing cost and replacement cost beyond economic. So we are
17	Name & Signature of CYRIX Authority	Recommending this machine for condemnation  Avinash T

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that board & load cells are defective and aged up to 4 years. service cost economically not feasible so recommended for BER as per BER Protocol.


11/10/2023.

Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL
NATIONAL HEALTH MISSION
KANNUR - 07002



Date: 09/10/23

Seal

Mini John
S.P.H.N




Signature of Superintendent



AR MEDICARE

AR MEDICARE

ROOM NO: 865, 2ND FLOOR
AL-RAHA ARCADE, THAZHE CHOVA
KANNUR-670018

EMAIL: armedicare07@gmail.com

MOB: 7994654108, 9446057350

OUR REF : AR/QTN/109-2023

DATE : 09/10/2023

TO
CYRIX HEALTHCARE
ERNAKULAM

Respected Sir,

SUB: QUOTATION FOR SAMSO DIGITAL WEIGHING MACHINE PARTS

Kindly note with reference to the discussions had with yourself regarding the above mentioned subject, we are pleased to submit our very special competitive offer for your reference and further perusal.

In case of any further clarifications kindly feel free to contact us.

Thanking you and assuring you of our best attention and engineering services at all times.

Waiting for your earliest reply.

Yours truly,

For AR MEDICARE,
KANNUR.



TRUST US WITH YOUR NEEDS

OUR REF : AR/QTN/109-2023
DATE : 09/10/2023

SLNO:	DESCRIPTION	TOTAL(INCL.ALL TAXES)
01 02	SAMSO DIGITAL WEIGHING MACHINE MAINBOARD LOAD CELL 4 NOS	1400/- 800/-
	TOTAL	2,200/-

TERMS & CONDITIONS OF SALE

Payment Terms : Complete Payment Within 30 Days

Delivery : Within 4 Days from the date of purchase order .



AR MEDICARE

TRUST US WITH YOUR NEEDS