



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 156265

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>THOH</u></p> <p>Address : <u>WANDOOOR</u> <u>MALASSURAM</u></p> <p>Ph : <u>7012541446</u></p>	<p>Call Registration Date : <u>17/11/23</u></p> <p>Caller ID : <u>80695</u></p> <p>Date of Visit : <u>18/11/23</u></p> <p>Asset No. : <u>1020641</u></p> <p>EQPT Name : <u>SEMI AUTO BIODIVERSITY ANALYSER</u></p> <p>Manufacture <u>ROBANIK</u> Model : <u>Pro. test</u></p> <p>S. No. <u>ATK 111 RBK</u> Dept. <u>LAB</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine not working

Action Taken : On checking found that machine Primary board, flow cell, Display are defective But the OEM informed that the equipment is an obsolete model. so the equipment is recommended for beyond economic repair.

Completed Date : 28/11/23 Time : 10:45 AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>hishal m</u>	<u>28/11/23</u>	<u>9:45 AM</u>	<u>10:45 AM</u>

Customer Remark Done **Completed**

<p>Service Engineer Name : <u>KISHAL</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>28/11/23</u></p> <p>Contact Number : <u>7593847152</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>[Signature]</u></p> <p>Contact Number : <u>[Signature]</u></p> <p>Designation : <u>[Signature]</u></p> <p>Hospital Seal : <u>[Signature]</u></p>
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MEDICAL OFFICER
Taluk Hospital
Wandoor

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	MALAPPURAM
2	Name of Hospital	THANA WANDOOB
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTO BIOCHEMISTRY ANALYSER ROBONIX PRIESTEST AT0660111RBK
4	Equipment ID & Barcode	1020641
5	Date of purchase / Year of manufacture /Installation Date	20-04-2014
6	Warranty details (Yes/No)	YES
7	*AMC/ CAMC Period agreed at the time of purchase	NIL
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	17-11-2023
9	Action taken	checked and found that machine Primary board, flow cell, Display are defective.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	need to replace Primary board, flow cell, Display.
12	Cost of spares (specify parts and cost)	NIL

13	Asset Value	64760/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NIL
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX
16	Reasons for recommending the equipment as BER	OEM informed that the equipment is an obsolete model. So the equipment recommended for beyond economic repair.
17	Name & Signature of CYRIX Authority	KISHANIM 

*Not mandatory **#Based on the period of life and value as per the BER guidelines**

* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Verified with the damage of all critical parts. And the spare not available. Beyond economic repair.



Signature of JO, BM (NHM)

Date 28/11/23




Signature of
Superintendent Medical Officer (i/c)
GENERAL OFFICER
Taluk Hospital
Wandoor

Date: 09th November 2023

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt Ltd**. We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT0660111RBK**.

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT0660111RBK** as **End of Life (EOL) Notified**. (Duration from installation is 09 Years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK INDIA PVT LTD**

Poonam



AUTHORIZED SIGNATORY

Date: 09th November 2023

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Yours faithfully,

For **ROBONIK INDIA PVT LTD**

Poonam



AUTHORIZED SIGNATORY





Signature
BME, NHM

SPMI ANALYSER & UPS 25

20/4/12

Received from the store (40104)

company : BORDIK
model : Pricest
date of installation : 20/4/12
purchase order : 27/2012/108.
serial No : 910950212 RBK
calibration status :

UPS

company : champion Not working
transferred to unserviceable register on 27/10/15

27/10/15

Received from the store : 01

company : Boronite
model : Pricest
date of issue : 27/10/16
serial No : 950660111 RBK

transferred to unserviceable register on 30/5/2015

UPS

company : champion Not working (27/10/16) on wood

transferred to unserviceable register on 27/10/16.



Handwritten signature and initials 'BME/ADHM' with arrows pointing to the text above.