



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 156222

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <u>DN</u>	Call Registration Date : <u>23-10-2023</u>
Address : <u>NILAMBUR</u>	Caller ID : <u>76218</u>
<u>MALAPPURAM</u>	Date of Visit : <u>03-11-2023</u>
Ph : <u>9895289476</u>	Asset No. : <u>1011708</u>
	EQPT Name : <u>X-RAY MACHINE PORTABLE</u>
	Manufacture <u>ADONIS</u> Model :
	S. No. <u>140326</u> Dept. <u>X-RAY</u>

Service Classification : Breakdown Call  PMS  Calibration  Cust. Training

Problem Identified : MACHINE NOT WORKING

Action Taken : checked and found that x-ray generator, tube head are ok. But the spare oil is above 6.5% of Asset value. Also the equipment is installed on 17-08-2014, so the life span of equipment comparing with spare cost is very high. so the equipment is recommended for beyond economic repair.

Completed  Date : 03/11/23 Time : 12:50 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>hissal</u>	<u>03/11/2023</u>	<u>11:00 AM</u>	<u>12:50 PM</u>

Customer Remark  Completed  Pending

Service Engineer Name : hissal.m  
Signature : [Signature]  
Date : 3/11/23  
Contact Number : 7593847152

Customer Name : Fat  
Signature : [Signature]  
Date : [Blank]  
Contact Number : [Blank]  
Designation : SUPERINTENDENT  
Hospital Seal : Govt. District Hospital Nilambur - 679325 Malappuram Dist.




**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	MALAPPURAM
2	Name of Hospital	DH NILAMBUR
3	Name of Equipment with Make, Model and Serial Number	X-RAY MACHINE ADONIS Adonis HF 140326
4	Equipment ID & Barcode	1011708
5	Date of purchase / Year of manufacture / Installation Date	19-08-2014
6	Warranty details (Yes/No)	NIL
7	*AMC/ CAMC Period agreed at the time of purchase	NIL
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	23-10-2023
9	Action taken	Found that x-ray generator with tube head are defective.
10	Present status of the equipment (Fully damaged / partially damaged)	fully damaged
11	Recommendations for repair (required service details)	Need to Replace the x-ray generator with tube head.
12	Cost of spares (specify parts and cost)	x-ray generator with tube head :- 2,12,800 /-

13	Asset Value	197000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Above 100%.
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX
16	Reasons for recommending the equipment as BER	Machine installed on 19-08-2014. So life span of equipment comparing with spare cost is very high (Above 65% of Asset value). So the machine recommended for beyond economic repair.
17	Name & Signature of CYRIX Authority	Wistal.M 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Worked with the damage of tube head & <sup>X-ray</sup> generator. Beyond economic repair.






Signature of JC BM (NHM)

Date 03/11/2023



Seal


  
Signature of Superintendent / Medical Officer (IC)  
SUPERINTENDENT  
Govt. District Hospital  
Nilambur - 679329  
Malappuram Dist.



# ADONIS MEDICAL SYSTEMS PRIVATE LIMITED

E-70, Phase VIII, Industrial Area, Mohali (Chandigarh)-160 055  
Tel.: 0172-5098539, 5098540, Fax: 0172-5093601 E-mail adonis@adonismedical.com

## ESTIMATION

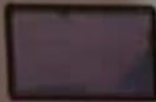
<b>To</b>  <b>CYRIX HEALTHCARE PVT. LTD.</b> <b>ERNAKULAM</b> <b>KERALA</b>		
<b>From:</b> M/s ADONIS Medical Systems P Ltd E-70, Phase VIII, Industrial Area Mohali (Punjab) – 160059 Tel : 91 172 5098539 Mail: <a href="mailto:shaan@adonismedical.com">shaan@adonismedical.com</a> <a href="mailto:accounts@adonismedical.com">accounts@adonismedical.com</a>		<b>Date : 03-11-2023</b>  <b>Estimation No: 140/S/2023</b>  Estimation Valid For: 30 days
S.NO.	Description	Amount in INR
1.	<b>MOBILE X-RAY GENERATOR WITH TUBE HEAD</b>  (DH Nilambur -, Model : AE60HF, 2.5KW )	<b>190000.00</b>
<b>Service Charge</b>		-
<b>GST @ 12% on Spares</b>		<b>22800.00</b>
<b>GST @ 18% on Service Charge</b>		-
<b>TOTAL</b>		<b>2,12,800.00</b>
<b>Amount in words:</b> Rs Two Lac Twelve Thousand and Eight Hundred Only. <b>Payment:</b> 100% advance.		
<b>BANK DETAILS:</b> <b>State Bank Of India</b> Branch , SCF 147-149, Phase VII, Industrial Area MOHALI (Punjab), INDIA <b>IFSC : SBIN0007884</b> <b>A/c No. : 10119025020</b> <b>A/C NAME : ADONIS MEDICAL SYSTEMS PRIVATE LIMITED</b>		PAN No : AACCA9866F  GST No : 03AACCAA9866F1ZO
<b>For ADONIS Medical Systems P Ltd</b>  <b>Authorized Signatory</b>		



**ADONIS**



LINE VOLTAGE



EXP. AT 230V

CYRIX MEDICAL EQUIPMENT SERVICE  
TOLL FREE NO: 1800 - 425-7100  
604 LINE: (804-8081522)  
1011708

ADONIS

RBER

CYRIX  
MEDICAL EQUIPMENT SERVICE  
"Service to Excellence"

Ticket No: 74518  
RBER approved on 08/11/2015  
Condemn on:  
Remark: *not working*



WARNING:  
This X-Ray equipment is designed to emit  
X-rays and certain areas associated  
with operation controls are classified

ERROR

MODEL : AE-60HF

COARSE



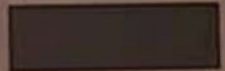
LINE VOLTAGE  
FINE



ADONIS

THULL	PHO	WASTED	WASHABLE	WASHABLE	WASHABLE
ARM/SHOULDER	PELVIS	CERVICAL SPINE	THORACIC SPINE	LUMBAR SPINE	SCAPULA
SHOULDER JOINT	HAND/WRIST	ELBOW JOINT	FOREARM	Wrist	Wrist
HIP JOINT	FEMUR	KNEE JOINT	LEGS	ANKLE JOINT	FOOT
PROG 1	PROG 2	PROG 3	PROG 4	PROG 5	PROG 6
PROG 7	PROG 8	PROG 9	PROG 10	PROG 11	PROG 12

CE 0434



PH	LAI	ZEN
↑	↓	↺
NOTE	LOCK	
RECALL	RESET	

MAE	EXP
▲	▲
▼	▼

ON	OFF	READY	EXPOSE
----	-----	-------	--------

Supplied & maintained by  
NERICA MEDICAL SERVICES CORPORATION LTD  
Department of Health & Family Services, Govt of Kerala  
P.O. Box 20, Thiruvananthapuram - 695 001

Under \_\_\_\_\_ Scheme  
Tender No. \_\_\_\_\_ Est. Code \_\_\_\_\_  
Purchase Order (MISOL) \_\_\_\_\_



**Re: Purchase Order - KL 23 24 102315 - Adonis Medical Systems Pvt Ltd - Mohali - 0112588 DH NEDUMANGAD, Purchase Order - KL 23 24 102320 - Adonis Medical Systems Pvt Ltd - Mohali - 1011708 DH NILAMBUR**

1 message

**Adeeb Subhan K** <adeebcyrix@gmail.com>  
To: LIS LAL M <liscyrix@gmail.com>

Wed, Dec 6, 2023 at 11:23 AM

On Fri, Nov 3, 2023 at 7:41 AM Shaan Madhvan <shaan@adonismedical.com> wrote:

Dear Cyrix

Find attached DH Nilambur estimation for changing X-Ray Generator with tube Head.

Thanks

**Shaan Madhavan**  
**Service & Sales Manager - South**  
**ADONIS**

On Thu, Nov 2, 2023 at 12:08 PM Shaan Madhvan <shaan@adonismedical.com> wrote:

Find attached both Invoices. We have attended both calls and found:

1. DH Nilambur - X-Ray Generator week & calibration not possible, therefore unable to get the quality in low dose as X-ray technician requires. For solution need to replace whole generator (Control unit).
2. DH Nedumangad- Found C-Arm display issue, we have found that issue in supply pcb as supply not going to display, there is a chance of motherboard short, therefore we need to carry all spares related to this case.

Thanks

**Shaan Madhavan**  
**Service & Sales Manager - South**  
**ADONIS**

On Thu, Nov 2, 2023 at 9:36 AM sherin <purchasecyrix5@gmail.com> wrote:

Dear Shaan

Please share the invoice

On Fri, Oct 27, 2023 at 10:26 AM sherin <purchasecyrix5@gmail.com> wrote:

Dear sir

Kindly update the status of one time service .

On Fri, Oct 27, 2023 at 10:20 AM Siju K Mathai-Asst Manager (Accounts ) <asst.acmanager3@cyrix.in> wrote:

Dear Sir,

Please note that we have transferred Rs. 14746 against PO 102315 & 102320 (100%) advance, TDS 254

26-OCT-23	Adonis Medical Systems Pvt Ltd	14,746.00	AXISP00437135825
-----------	--------------------------------	-----------	------------------

**Regards,**



**Siju K Mathai**

**Assistant Manager - Accounts**

**Cyrix Healthcare Pvt. Ltd.**

Corporate Office: 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

Website : [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

Email : [asst.acmanager3@cyrix.in](mailto:asst.acmanager3@cyrix.in)

Mob : 7593847123

**From:** Anjitha T L <[purchasecyrix2@gmail.com](mailto:purchasecyrix2@gmail.com)>

**Sent:** Thursday, October 26, 2023 8:31 AM

**To:** Shaan Madhvan <[shaan@adonismedical.com](mailto:shaan@adonismedical.com)>

**Cc:** Cyrix Purchase Mgr. <[purchasemgr@cyrix.in](mailto:purchasemgr@cyrix.in)>; Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; Assistant Manager Purchase <[ampurchase@cyrix.in](mailto:ampurchase@cyrix.in)>; BEMP Service 2 <[bempservicekl2@gmail.com](mailto:bempservicekl2@gmail.com)>; Vineeth C V <[acc.kl@cyrix.in](mailto:acc.kl@cyrix.in)>; Riju Reji <[rijurejicyrix@gmail.com](mailto:rijurejicyrix@gmail.com)>; Cyrix Payments <[paymentcyrix@gmail.com](mailto:paymentcyrix@gmail.com)>; Siju K Mathai-Asst Manager (Accounts ) <[asst.acmanager3@cyrix.in](mailto:asst.acmanager3@cyrix.in)>; Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>; Afsal Yunuze <[zm1.klbemp@cyrix.in](mailto:zm1.klbemp@cyrix.in)>; Sajin Simon <[sajinscyrix@gmail.com](mailto:sajinscyrix@gmail.com)>; Adeeb Subhan K <[adeebcyrix@gmail.com](mailto:adeebcyrix@gmail.com)>; Aneesh Kottiyoor <[aneeshcyrix@gmail.com](mailto:aneeshcyrix@gmail.com)>; Logistics Cyrix <[logisticscyrix@gmail.com](mailto:logisticscyrix@gmail.com)>; Cyrix Logistics <[logistics@cyrix.in](mailto:logistics@cyrix.in)>; Kerala GRN <[keralagr@cyrix.in](mailto:keralagr@cyrix.in)>; sherin <[purchasecyrix5@gmail.com](mailto:purchasecyrix5@gmail.com)>

**Subject:** Purchase Order - KL 23 24 102315 - Adonis Medical Systems Pvt Ltd - Mohali - 0112588 DH NEDUMANGAD,Purchase Order - KL 23 24 102320 - Adonis Medical Systems Pvt Ltd - Mohali - 1011708 DH NILAMBUR

**Dear Sir,**

Please find the attached Purchase Order and do the needful. Kindly send a confirmation mail with details of material delivery (Docket details) along with the invoice Copy mentioning our PO No. (For reference) with Seal and Signature.

**EDD as per payment term: 28/10/2023**

**For Queries and Clarifications**

1	Technical	:	<a href="mailto:blesseencyrix@gmail.com">blesseencyrix@gmail.com</a> / <a href="mailto:afsal@cyrix@gmail.com">afsal@cyrix@gmail.com</a>
2	Accounts	:	<a href="mailto:acc.payable@cyrix.in">acc.payable@cyrix.in</a>
3	Logistics	:	<a href="mailto:logisticscyrix@gmail.com">logisticscyrix@gmail.com</a>
4	PO Clarification	:	<a href="mailto:smijacyrix@gmail.com">smijacyrix@gmail.com</a> / <a href="mailto:purchasemgr@cyrix.in">purchasemgr@cyrix.in</a>
5	Delivery Address	:	<b>Cyrix Healthcare Pvt Ltd - Godown Chithrappuzha Ponjassery Road, Irumpanam Door No 13 353a, Sy No. 254/7-3 Pin Code - 682309-,Kerala, India</b>

**DPM REQ NO:** 101230

**@ Cyrix Accounts**

Payment Term:100% ADV

--

Thanks & Regards

Anjitha T L

Purchase Assistant

PH:- 9947719111

[purchasecyrix2@gmail.com](mailto:purchasecyrix2@gmail.com)

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)