



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : **108292**

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>G.M.H.C</u></p> <p>Address <u>KUTHIRAVATTAM</u> <u>KOZHIKODE</u></p> <p>Ph : <u>9995453732</u></p>	<p>Call Registration Date : <u>01-12-2023</u></p> <p>Caller ID : <u>83409</u></p> <p>Date of Visit : <u>02-12-2023</u></p> <p>Asset No. : <u>1111809</u></p> <p>EQPT Name : <u>Suction Apparatus</u></p> <p>Manufacture <u>McLard's</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>Ward-4</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Suction motor Not Working

**Action Taken :** Checked and found the suction motor defective, need to replace the suction motor for further checking and working condition of equipment. Engined the spare.

Completed  Date : 13-12-2023 Time : 03:00 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Arun.P</u>	<u>13-12-2023</u>	<u>12:00, PM</u>	<u>03:00, PM</u>

**Customer Remark**  
Recommending for condensation machine used upto 10yrs or less as per minimum use done 9995453732.

Completed  Pending



<p>Service Engineer Name : <u>Arun.P</u></p> <p>Signature <u>[Signature]</u></p> <p>Date : <u>13-12-2023</u></p> <p>Contact Number : <u>9633301757</u></p>	<p>Customer Name : <u>DR. BINDU THOMAS</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>13/12/23</u></p> <p>Contact Number : <u>Superi</u></p> <p>Designation : <u>Superi</u></p> <p>Hospital Seal : <u>Govt. Mental Health Centre Kozhikode-18</u></p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	KOZHIKODE
2	Name of Hospital	GOVT MENTAL HEALTH CENTER KOZHIKODE
3	Name of Equipment with Make, Model and Serial Number	SUCTION APPARATUS MAKE-MCLORDS MODEL-NA SERIAL NO-NA
4	Equipment ID & Barcode	83409 & 1111809
5	Date of purchase / Year of manufacture /Installation Date	25-06-2007
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	01-12-2023
9	Action taken	CHECKED AND FOUND PROBLEM WITH SUCTION MOTOR NEED TO REPLACE SUCTION MOTOR FOR FURTHER CHECKING OF COMPLAINT ENQUIRED FOR SPARE
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING
12	Cost of spares (specify parts and cost)	SUCTION MOTOR – RS : 6490

13	Asset Value	RS: 8726
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	74.37%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED AND VENDOR QUOTATION ATTACHED
16	Reasons for recommending the equipment as BER	CHECKED EQUIPMENT FOUND SUCTION MOTOR DAMAGED, EQUIPMENT INSTALLED ON 25-06-2007 AND AGED UPTO 16+ YEAR, THE REPAIRING COST BEYOND ECONOMICAL, BOTH CRITERIA MET, SO WE RECOMMENDED FOR CONDEMNATION.
17	Name & Signature of CYRIX Authority	ARUN .P  13-12-23

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Checked & found that motor damaged. need to replace the same. machine installed on 25-06-2007. Machine repair cost is beyond economic. So recommended for condemnation.

Consultant Bio Medical Engineer Signature of JC BM (NHM)  
National Health Mission  
Kozhikode

Machine needed to be condemned.  
Life period is over.

Date

13/12/23



  
Signature of  
Superintendent  
Govt. Mental Health Centre (G/C)  
Kozhikode-16



Quotation

Date..12/12/23...

To Cyrix Health Care Pvt LTD  
1<sup>st</sup> Floor 30/64113  
Kochi Dhanushkodi Road  
Poonithura Ernakulam. 682038

Description of goods	Qty	Amount
Suction Motor	1	6490 (including Cist)

AB ENGINEERING  
Door No: 6/721  
Kannur Road  
Calicut-1, Ph:2768509

AB ENGINEERING  
Door No: 6/721  
Kannur Road  
Calicut-1, Ph:2768509





Poneli  
Superin 13/12/23  
Govt. Mental Health Centre  
Kozhikode-18