



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 124018

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC KUNNAMANGALAM</u></p> <p>Address <u>KOZHIKODE</u></p> <p>Ph : <u>8129753282</u></p>	<p>Call Registration Date : <u>17-11-2023</u></p> <p>Caller ID : <u>80798</u></p> <p>Date of Visit : <u>18-11-2023</u></p> <p>Asset No. : <u>1143172</u></p> <p>EQPT Name : <u>Weighing Machine</u></p> <p>Manufacture <u>SAMSO</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>Public Health-sub Center</u></p>
---	---

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine not getting on.

Action Taken : Checked and found main board display and load sensor defective, need to replace these spares for further checking working condition of these equipment.

Completed Date : 01-12-23 Time : 1 pm Spare Required

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Abijith.</u>	<u>01-12-23</u>	<u>12.30 pm</u>	<u>1 pm</u>

Customer Remark Completed Pending


<p>Service Engineer Name : <u>Abijith A</u></p> <p>Signature : </p> <p>Date : <u>01-12-2023</u></p> <p>Contact Number : <u>7593847141</u></p>	<p>Customer Name : <u>Abijith</u></p> <p>Signature : </p> <p>Date : _____</p> <p>Contact Number : _____</p> <p>Designation : <u>MEDICAL OFFICER</u></p> <p>Hospital Seal : <u>Primary Health Centre Kunnamangalam</u></p>
---	---

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	PHC KUNNAMANGALAM
3	Name of Equipment with Make, Model and Serial Number	Weighing Machine. Make - SAMSO Model - NA Serial no - NA
4	Equipment ID & Barcode	80798 & 1143172
5	Date of purchase / Year of manufacture /Installation Date	12-10-2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/ CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	17-11-2023
9	Action taken	checked and found main board, display and load sensor defective. Enquired spares.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Recommendations for repair (required service details)	Not recommending
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	5000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service reports attached.
16	Reasons for recommending the equipment as BER	Checked and found main board, display and load sensor defective, enquired for spares in the market but spares are not available. Equipment completed 4 year and 1 month, hence recommend for condemnation.
17	Name & Signature of CYRIX Authority	Abiyth. A 

*Not mandatory **#Based on the period of life and value as per the BER guidelines**


* **Attach Photograph**

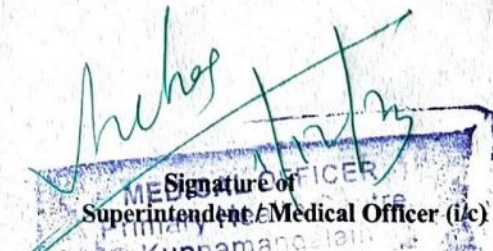
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Checked and found that main board, display and load sensors are damaged. Machine installed on 12-10-2019

Consultant: Bio Medical Engineer
National Health Mission
Kozhikode
Signature of JC BM (NHM)

Date

 Seal

 Signature of Superintendent/Medical Officer (i/c)
Kunnammangalam