



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 148162

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>RPH LAB</u></p> <p>Address <u>KOZHIKODE</u></p> <p>Ph : <u>9496162558</u></p>	<p>Call Registration Date : <u>19/10/2023</u></p> <p>Caller ID : <u>75681</u></p> <p>Date of Visit : <u>4/11/2023</u></p> <p>Asset No. : <u>1110127</u></p> <p>EQPT Name : <u>Fully Automated Biochemistry Analyser</u></p> <p>Manufacture <u>Erba</u> Model : <u>Em 360</u></p> <p>S. No. <u>60331</u> Dept. <u>Laboratory</u></p>
---	---

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : machine not turning on.

Action Taken : checked and found that ADC robo, photometer, mother board, Cooling Assay Distilled water pump, Vacuum pump, Sample, R1 & R2 Syringe, R1 Arm Assembly are defective machine installed on 18/8/2012 and aged up to 11 years. Oem Engineer attended and issued RBER letter. The instrument has consumed its shelf life. the repairs of the same is not cost effective and is beyond economic repairs. Hence recommending for condemnation

Completed Date : 4/11/2023 Time : 13 Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>JINEESH-PP</u>	<u>4/11/2023</u>	<u>9-30</u>	<u>13</u>


<p>Customer Remark <input type="checkbox"/> Completed <input type="checkbox"/> Pending</p>	<p>Service Engineer Name : <u>JINEESH-PP</u></p> <p>Signature : <u>[Signature]</u> Sr. BME</p> <p>Date : <u>4/11/2023</u></p> <p>Contact Number : <u>8943527662</u></p>
<p>Customer Name : <u>DR. LEENA P</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>04/11/23</u></p> <p>Contact Number : <u>[Number]</u></p> <p>Designation : <u>[Designation]</u></p> <p>Hospital Seal : <u>[Seal]</u></p>	

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	RPH LAB
3	Name of Equipment with Make, Model and Serial Number	Fully Automated Biochemistry Analyser. Erba Em360. 60331
4	Equipment ID & Barcode	1110127
5	Date of purchase / Year of manufacture /Installation Date	18-08-2012
6	Warranty details (Yes/No)	NO Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC / CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	19/10/2023
9	Action taken	inspected and found problems with ADC robo, mother board, cooling assy, DISTILLED water pump, pheromute, vacuum pump, Sample, R1& R2 syringe, R1 Ass'y Assemb tried to service
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged .
11	Recommendations for repair (required service details)	Not recommending
12	Cost of spares (specify parts and cost)	NA

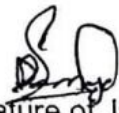
13	Asset Value	10 82 595
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	7ber letter provided by the OEM and CYRIX service report attached
16	Reasons for recommending the equipment as BER	Found that- ADC robo, photometer, mother board cooling ASSY, Distilled water pump, Vacuum pump, Sample, R1, R2 syringe, R1 Arm Assembly are defective, machine installed on 18/2/2012 and aged up to 11 years, OEM issued RBER letter, instrument consumed its shelf life the repairs of the same is not cost effective and is beyond economic repairs.
17	Name & Signature of CYRIX Authority	Jineesh.PP 

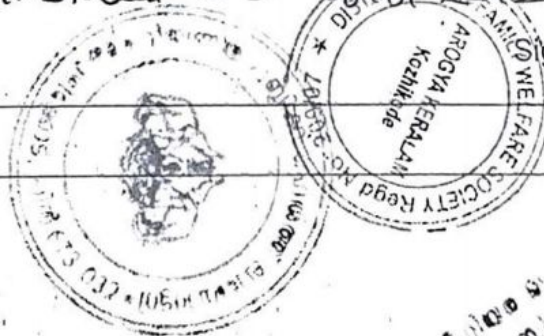
*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Checked & found that ADC robo, photometer, mother board, cooling assy, distilled water, pump vacuum pump, sample R1 & R2 syringe, R1 Arm assembly are defective. machine installed on 18/2/2012

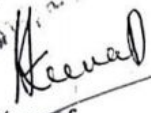

Signature of JC BM (NHM)



Date

4/11/23

Seal


Signature of
Superintendent / Medical Officer (i/c)



Date: 02-11-2023

To

Regional Public Health Laboratory
Opp. Commissioner's Office
Pavamani Road
Calicut

Sub: - **CONDEMNATION CERTIFICATE**

Dear Sir,

We hereby certify that following supplied instrument has consumed its shelf life. The repair of the same is not cost effective and is beyond economic repair.

S.NO	Instrument Model	Sr. No.	Installation date
1	EM 360	60331	18-08-2012

We therefore, strongly recommend the Condemnation of the same and propose for its replacement.

Thanking you.

Yours truly,
For Transasia Bio-Medicals Ltd.

SURESH M S
ZONAL MANAGER

