



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 117321

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

| | |
|---|--|
| <p>Health Facility : <u>P.H.C</u></p> <p>Address : <u>Cheeral</u> <u>Wlayanad, Kerala</u></p> <p>Ph : <u>9496728972</u></p> | <p>Call Registration Date : <u>18/03/2023</u></p> <p>Caller ID : <u>41611</u></p> <p>Date of Visit : <u>19/06/2023</u></p> <p>Asset No. : <u>12A1712</u></p> <p>EQPT Name : <u>Oxygen Concentrator</u></p> <p>Manufacture <u>Carex</u> Model : <u>N/A</u></p> <p>S. No. <u>N/A</u> Dept. <u>Pain of paltrative</u></p> |
|---|--|

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Found Mainboard and control valve in defective condition.

Action Taken : checked the equipment. found mainboard and control valve in defective condition. These are not repairable. The supplier details are not available in site because the machine was came through donaton. so items are not available for replacemnt. Hence recommended for Condemination.

Completed Date : 19/06/23 Time : Spare Required

Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. | | | |
| 2. | | | |
| 3. | | | |

| Cyrux Engineer | Date | Start Time | End Time |
|-------------------|-----------------|------------|----------|
| <u>Kasyep.p.v</u> | <u>19/06/23</u> | | |

Customer Remark Completed Pending

Equipment spars not available in helius Market. S repair not possible.

| | |
|--|--|
| <p>Service Engineer Name : <u>Kasyep.p.v</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>19/06/2023</u></p> <p>Contact Number : <u>7593847134</u></p> | <p>Customer Name : <u>Dr. Kinney.V.S</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>19/06/23</u></p> <p>Contact Number : <u>no, P.H.Cheeral</u></p> <p>Designation : <u>no, P.H.Cheeral</u></p> <p>Hospital Seal : <u>[Seal]</u></p> |
|--|--|

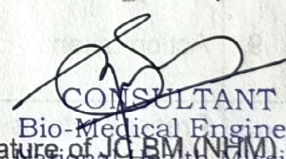
| | | |
|----|---|---|
| 13 | Asset Value | Not Available |
| 14 | *Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value | N/A |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX. | Service Report Attached |
| 16 | Reasons for recommending the equipment as BER | checked the equipment found main board, control Valve defective. These are not repairable. The supplier details are not available in site because machine received through donation. So item not available for replacement. Hence recommended for condemnation. |
| 17 | Signature of CYRIX Authority | Kasyap.p.v <i>[Signature]</i> |

*Not mandatory **#Based on the period of life and value as per the BER guidelines**

* **Attach Photograph**

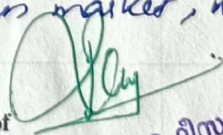
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Equipment is not in Indian Standard, So spares are not available in Indian Market. Repair of the device is not possible.


 CONSULTANT
 Bio-Medical Engineer
 Signature of JC BM (NHM)
 National Health Mission
 (Arogyakeralam)
 Wayanad-673122

As repair of the equipment is not possible, (supplier details not available, spare parts not available in indian market, item seems received in donation) can be condemned.

Date 19/06/23.


 Signature of
 Superintendent/Medical Officer (S/O)



ജനകീയ ആരോഗ്യ സേവന വിഭാഗം
 കുടുംബ ആരോഗ്യ കേന്ദ്രം (S/O) ജില്ലാ
 ജനകീയ ആരോഗ്യ സേവന വിഭാഗം
 വയനാട് - 673 595

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

| Sl. No | Particulars | Details |
|--------|---|---|
| 1 | Name of District | Wayanad |
| 2 | Name of Hospital | P.H.C cheeral |
| 3 | Name of Equipment with Make, Model and Serial Number | Oxygen Concentrator make: Carer + model- CRP5W |
| 4 | Equipment ID/ Barcode | 1241712 |
| 5 | Date of purchase/ Year of manufacture/Installation Date | 2020 |
| 6 | Warranty details | No Warranty |
| 7 | *AMC/ CAMC Period agreed at the time of purchase | No AMC/CAMC |
| 8 | Date of breakdown/ Date of registration of complaint | 18/03/2023 |
| 9 | Action taken | checked the machine found mainboard and control valve defective. |
| 10 | Present status of the equipment (Fully damaged / partially damaged) | Fully damaged |
| 11 | Details of service required (Recommendations for repair) | N/A |
| 12 | Cost of spares (specify parts and cost) | N/A Donated equipment no supplier details available. As per tender |

clause 5.3-14.2, which stipulate the manufacture not existing the equipment should be evaluated for condemnation